

Notice of Relocation of Shinsei Bank Head Office Financial Center

Dear valued customers,

We would like to notify customers of the relocation of Shinsei Bank head office to Nihombashi, Chuo-ku, Tokyo.

Following this relocation, the Head Office Financial Center will be closed at 3 p.m. on Thursday, December 30, 2010 and will reopen in the new head office building in Nihombashi at 9 a.m. on Tuesday, January 4, 2011.

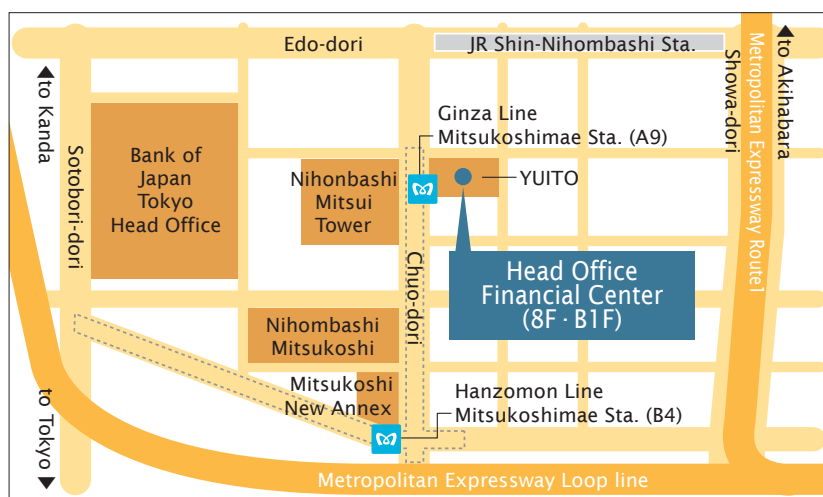
Even after the relocation, Shinsei Bank Head Office Financial Center does not change its name, branch code, and customers' account number.

Please visit our new Head Office Financial Center or nearby branches for future businesses.

We apologize any inconvenience it may cause you.

We are continuously trying to improve our services in order to better serve you.

<New Head Office Financial Center>



Address: 4-3, 2 chome, Muromachi, Nihombashi, Chuo-ku, Tokyo 103-8303
(Exit A9 of Mitsukoshi-mae station, 8th and B1 floors of YUITO building along Chuo street)

Business hours: 9 a.m. - 5 p.m. weekdays

ATM operation hours: 24 hours a day and 365 days a year

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Shinsei PowerCall 0120-456-860 (24 hours a day
365 days a year)

www.shinseibank.com

FAQs

regarding Relocation of the Shinsei Bank Head Office Financial Center



Q1 Do the name, branch code, and account number remain the same?

A. Yes. Please continue to use them for transactions.

Q2 Does my cash card continue to be valid?

A. Yes. Cash cards continue to be valid for transactions.

Q3 Are the same over-the-counter services provided?

A. Yes.
The same banking services will be offered over the counter, i.e. asset management consulting services, other transactions, ATM services, etc.

Notice

Fund transfers from overseas or foreign-currency transfers from domestic financial institutions

Please specify the below address when receiving the fund from overseas or foreign currencies from domestic financial institutions on and after Tuesday, January 4, 2011.

Head Office Financial Center Shinsei Bank Ltd.
4-3, 2 chome, Muromachi, Nihombashi, Chuo-ku, Tokyo 103-8303 Japan

Please feel free to contact us at your convenience.

Shinsei PowerCall [24 hours everyday]

0120-456-007

Press *24 for English speaking operator.

Internet

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Branches

Open until 5 p.m.
on weekdays

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