

Overseas / Domestic Remittance in Foreign Currencies

In accordance with the Individual Number system effective from January 2016, customers who use the overseas remittance service are required to register their Individual Number (also called "My Number") with us.

Where to apply:	Bank counters on weekdays ✓ Excluding some branches. For details, please call Shinsei PowerCall (the call center).
Currencies:	U.S. dollar (USD)/Euro (EUR)/Australian dollar (AUD)/New Zealand dollar (NZD)/British pound (GBP)/Canadian dollar (CAD)/Hong Kong dollar (HKD)/Singapore dollar (SGD)/Norwegian krone (NOK)/South Africa rand (ZAR)/Turkish lira (TRY)/Japanese yen (JPY) ✓ Of the currencies Shinsei handles, Chinese yuan (CNY) and Brazilian real (BRL) are NOT acceptable for outward remittance transactions. ✓ In principle, recipient country's currency or USD/EUR/JPY can be remitted. ✓ JPY may be automatically converted to USD and arrive in the recipient country's currency. In this case, foreign exchange rates and fees vary depending on the beneficiary banks and unfortunately Shinsei has no control over this.
Hours:	■ JPY: Overseas remittance / Domestic remittance to non-resident beneficiary If the processing is completed on the application day, the money can be transferred the next business day. ■ AUD/NZD/HKD/SGD: Overseas remittance If the processing is completed by 11 a.m., the money can be transferred the same day. Domestic remittance If the processing is completed on the application day, the money can be transferred the next business day. ■ Other currencies: Overseas remittance If the processing is completed by 1 p.m., the money can be transferred the same day. Domestic remittance If the processing is completed by 11 a.m., the money can be transferred the same day. ✓ The processing may take up to 30 minutes. ✓ If the processing is not completed by the stipulated time, the money will be transferred on the following Bank business day.
Fees:	<ol style="list-style-type: none">4,000 yen per remittance ✓ Shinsei Platinum customers are entitled to make one free overseas remittance per month. ✓ When the money in a yen savings account is remitted, the money is exchanged and transferred to the applicable currency savings account at the Bank-designated exchange rate and the applicable fee. Please confirm foreign exchange fees on the Shinsei website.4,000 yen for unsuccessful remittances, application corrections, and cancellations ✓ Other associated fees may be charged and deducted from the amount remitted.The beneficiary bank and intermediary bank(s) may charge fees which will be deducted from your remittance. Please note, therefore, the amount to be remitted may not necessarily be the amount to be credited to the beneficiary. For the exact amount of the fees, please inquire at each bank.
What you need:	<ol style="list-style-type: none">PowerFlex cash cardYour registered signature or seal (<i>hanko</i>)Application form (available at Shinsei Bank counters)Beneficiary's details: Beneficiary's name, address, and account number, Beneficiary bank name, codes*, branch name and branch address *Both SWIFT (BIC) and ABA (Fed Wire) Number for the U.S. banks, TRANSIT Number for Canadian banks, Sort Code for UK banks, countries that adopt IBAN, and BSB Number for Australia and New Zealand banks ✓ Incomplete or inaccurate information may result in delay or non-arrival of the remittance. We also ask for additional documents to confirm the validity of transactions.Copy of documentation that verifies the source of income in which is to be remitted or financial assets (paycheck statement etc.)Copy of documentation that verifies the purpose of remittance (For example invoice/receipts, etc. in the case of purchase of goods)
Arrival:	Overseas remittance: One week after processing Domestic remittance: Two to four business days after processing depending on the amount remitted ✓ Please note that it may take more days depending on the amount and currency remitted and the beneficiary bank's country.
Intermediary bank(s) used:	May vary depending on the amount and currency remitted and the country For more information, please refer to the Customer Agreement on Foreign Remittance Transactions for PowerFlex of the PowerFlex Customer Agreements.

Please feel free to contact us at your convenience.

Shinsei PowerCall [24 hours everyday]

Internet

Shinseibank
www.shinseibank.com

0120-456-022

Branches

Open until 5 p.m.
on weekdays

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