

Information on Shinsei Bank's Branch and ATM Operations

Shinsei Bank expresses its deepest sympathy for all those affected by the Great East Japan Earthquake.

Please see below for information regarding our branch and ATM operations.

1. Branches

All Shinsei Bank branches are currently operating as normal.

- * However, the following branches will be operating for shortened business hours in line with the operating hours of the commercial complex in which they are located.

-Lalaport Financial Center (in Funabashi City): from 10 a.m. to 6 p.m.

-Roppongi Hills Financial Center (in Minato-ku): from 11 a.m. to 6 p.m.

2. ATM

Shinsei Bank ATMs are currently operating as normal.

- * However, the following ATM will be operating for shortened business hours in line with the operating hours of the commercial complex in which it is located.

-Sendai Mitsukoshi ATM Corner (1 ATM): available during store operating hours

Going forward, however, other branches and ATMs may be affected by the rolling blackouts planned by Tokyo Electric Power Co.

Shinsei Bank's call center (Shinsei PowerCall), Internet banking service (Shinsei PowerDirect) and mobile banking service (Shinsei Mobile Banking) are fully functional.

We apologize to customers for any inconvenience caused.